



Grand Dunes Entry Systems *Resident Guide*

Step 1: When you receive a call, you will be notified and asked to press “1” to accept the call. If you don’t want the call, simply hang up or ignore the call and it will go to the next programmed party if you have a secondary number.

Step 2: While speaking to the guest at the front door, you will have between 1 and 2 minutes for a conversation. If you wish to let them into the building, simply press “#” two times and the door will be unlocked for 5 seconds. After this you may hang up the call. If you choose not to let them in, simply hang up and they will be denied access to the building.

For any questions, please contact service@gdentry.com